

DAY 1 : EQSA				
Date/Session	Time	Activities	Speaker/Moderator	Participants
Session1 Part 1	09:30 – 10:00	Registration		All
	10:00 - 10:15	Welcome & Introduction to the Workshops: Aims and Objectives of Workshop 1 and its relation to 2, 3, and 4.	LMU/UOP/MWU	
	10:15 – 11:15	The Importance of Quality Assurance & Management (QAM) in Higher Education: Rationale; Key Principles; Concepts.	LMU	
Coffee Break	11:15-11:30			
Session1 Part 2	11:45 – 12:15	The Importance of QAM and Principles of Good Governance of in Higher Education in relationship to key stakeholders most notably students and employers.	LMU	All
	12:15 -13:00	Workshops: Why do we need QAM? How would QAM address current challenges in our institution? (25 minutes) Feedback (20 minutes) (SWOT template)	LMU/MWU/UoP	All
Lunch Break	13:00 -14:15			
Session 2 Part 1	14:15 – 15:15	Principles of Change Management	LMU	All

Coffee Break	15:15-15:45			
Session 2 Part 2	15:45 – 17:15	Workshops (1 hour). Building on SWOT analysis: Goal setting, change strategy adapted to your institution. Feedback (30 minutes)	LMU/MWU/UoP	All
DAY 2				
	09:30 – 10:00	Registration		
Session 3 Part 1	10:00-11:15	Embedding QAM in organizational structures and roles.	LMU	All
Coffee Break	11:15-11:45			
Session 3 Part 2	11:45-13:15	Workshop (1 hour): What structures and roles already exist that relate directly or indirectly to quality and institutional and faculty level? Are they fit for purpose? What would you recommend for your institution to meet the QAM challenge?	LMU/MWU/UoP	All
Lunch Break	13:15 -14:30			

Session 4 Part 1	14:30 -15:30	What is a Quality Strategy?	LMU	All
Coffee Break	15:30 -16:00			
Session 4 Part 2	16:00 -17:00	Workshop –Use template to develop an Institutional Quality Strategy; principles, priorities, processes.	LMU/MWU/UoP	All

DAY 3 : EQAMSA				..
Session 5 Part 1	09:30 – 10:00	Registration		
	10:00 –11:00	Planning next steps, including preparation for next workshop.	LMU/ UoP	All
Coffee Break	11:00 -11:30			..
Session 5 Part 2	11:30 –12:15	Lessons learned from Workshop 1 Conclusions & Closing	LMU/ UoP	All

